

Branch Hours Temporarily Modified Effective, Monday, March 30, 2020

As the situation surrounding the **Coronavirus COVID-19** continues to evolve, United Security Bank will continue to do its part in protecting you and our staff.

We want you to know that we are here for you and know that you may be facing some unprecedented challenges. We're open for business; however branch hours and availability are changing temporarily.

We will be opened to the public **Monday through Friday from 11am to 3pm**. We temporarily closed our Convention Center Branch until further notice.

Digital Banking Tools

We want to remind you that there are digital tools available to help manage your account and make payments.

- To access your account remotely 24/7, use Online Banking or Mobile Banking app, you can obtain balances, make payments, transfer funds between accounts, complete Person to Person transfers through Pop Money, manager your Debit Card, place stop payments and deposit checks.
- ATMs and Interactive Teller Machines (ITMs) will continue to be available. ATMs are available 24/7 allowing you to complete deposits and cash withdrawals. Access to ITMs "Live Tellers" remain available Monday Friday
 7am to 7pm and Saturdays 10 am to 2pm.
- <u>Temporary modification, effective, Monday, April 6, 2020 deposit transactions conducted at ITM with a Live</u> <u>Teller will post up to 6pm Monday – Friday.</u> Transactions conducted after 6pm Monday through Friday and on <u>Saturday will post on the next business day.</u>
- Our toll-free **Telebanc number 888.683.6030** is available 24/7; you can check balances, obtain a listing of your transactions, complete transfers and report a lost or stolen ATM/Visa card.

ITM Locations

2151 W. Shaw Ave.	7088 N. First Street	1067 "O" Street	523 Cascade Place
Fresno, CA 93711	Fresno, CA 93720	Firebaugh, CA 93622	Taft, CA 93268

3404 Coffee Road Bakersfield, CA 93308

United Security Bank will continue to closely monitor the situation and elevate additional measures to our daily operations to support our customers and staff as the needs arise.

The health, safety, and well-being of our employees and customers is our highest priority.

Be well and stay healthy.

Your United Security Bank Team